

# RAINWATER TANK AND TROUGH WARRANTY:

Subject to the warranty conditions listed below, Plastek Industries Pty Ltd (the manufacturer) provides its customer (the purchaser) with the following warranty:

**Plastek Industries Plastic Products are guaranteed against faulty workmanship as follows:**

- Plastic Round Rainwater Tanks 15 Years
- Slimline Rainwater Tanks 10 Years
- Stock Trough 10 Years
- Warranty applies to the above only and excludes ball valves, fittings and accessories.
- Plastek Industries will assess any claim and repair or replace the product at its discretion.
- Plastek Industries warranty is granted to the original purchaser only and is not transferable.
- The warranty provided by the manufacturer is based on a pro-rata percentage, which is calculated by the initial purchased price divided by the total warranty period, and then multiplied by the remaining years left in the warranty period.
- Proof of the original purchase will need to be provided when making a claim.
- Photos clearly identifying the issues, including the plumbed connections, overflow and outlet showing that installation was in accordance with the recommended installation guidelines. This can be downloaded from the website [www.plastekind.com.au](http://www.plastekind.com.au)
- The unique serial number on the tank below the inlet strainer must be provided when making a claim.
- The manufacturer must be notified within 7 days of any fault / defect occurring and the manufacturer must be given the opportunity to inspect the tank / trough within 28 days of the occurrence.
- The warranty commences from the invoiced date to the original purchaser.

- Products installed in inaccessible locations will need to be made accessible or moved at the purchaser's expense.
- The manufacturer is not responsible for replacing or reimbursing for the tanks / trough contents.

**The warranty is void and of no effect:**

- Should the polyethylene tank be used for a purpose other than fixed water storage.
- Contamination or leakage is caused by the purchaser.
- Damages caused by an act of God, storm, hail, wind or other that is outside the control of the manufacturer.
- Damages caused by not securely anchoring the tank / trough immediately following the delivery or as per the recommended securing of tank guidelines. This can be downloaded from the website [www.plastekind.com.au](http://www.plastekind.com.au)
- Damage caused by not securing or incorrect site preparation and the recommended installation guidelines are not followed. This can be downloaded from the website [www.plastekind.com.au](http://www.plastekind.com.au)
- The unique identification number has been removed or tampered with in any way.

All implied warranties and conditions other than those provided in the warranty are expressly excluded, except those on the Trade Practices Act 1974 and any other legislation which cannot be excluded and which give the purchaser the benefit of certain non-excludable rights and remedies. Where such terms cannot be excluded, then to the extent that the laws allow, the manufacturer will not be liable for any special damage, loss of profits or other indirect or consequential loss damage suffered by the purchaser.

**The purchaser acknowledges that:**

- The manufacturer has the right to modify and improve the design of the purchaser's polyethylene tank / trough should it consider necessary, and
- It has read and understood the contents of the Plastek Industries warranty.